

Ratios and Rankings for Schedule 3  
Group Life Products (Cash & Non-Cash Value) - Includes VL, UL, VUL, Whole Life, Equity Index Life &

Claims Paid >60 to Total Claims Paid	Claims Denied to Total Claims Closed	Total Complaints per 1,000 Policies	DOI Complaints to Total Complaints
4.435%	6.343%	0.067%	27.300%

& Term